



A: Introduction

1. The purpose of this document is to provide those who have to consider best interests with an overview of the relevant law and principles. Its focus is on: (a) how to apply the MCA 2005 principles when assessing best interests; and (b) how to record your assessment, primarily in the context of health and welfare decisions.¹ It is a companion to our guide to carrying out capacity assessments.²
2. This document cannot take the place of legal advice. In any case of doubt as to the principles or procedures to apply, it is always necessary to consult your legal department. Nor does it take the place of the MCA Code of Practice, to which professionals must have regard; it does, however, summarise case-law that has been determined since that Code of Practice was written which has made clear how the MCA 2005 is to be applied.

B: Key principles

3. The core principles of the MCA 2005 are set out in s.1, as follows:

¹ Useful guidance in relation to the questions that arise in the context of the management of property and affairs (called *Making Financial Decisions - Guidance for assessing, supporting and empowering specific decision-making*) can be downloaded for free at www.empowermentmatters.co.uk.

² See Section G.

³ The Code of Practice is being revised at the time of writing. Precisely when a revised version will be published (initially in draft for consultation) is not yet known.

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Disclaimer: This document is based upon the law as it stands as at May 2025; it is intended as a guide to good practice, and is not a substitute for legal advice upon the facts of any specific case. No liability is accepted for any adverse consequences of reliance upon it.

The picture at the top, "Colourful," is by Geoffrey Files, a young man with autism. We are very grateful to him and his family for permission to use his artwork.

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- s.1(2): a person (P) must be assumed to have capacity unless it is established that he lacks capacity. (Strictly, of course, P is not 'P' unless they are the subject of proceedings before the Court of Protection who is alleged to lack capacity to take one or more decisions (Court of Protection Rules 2017, r 2.1), but it is a convenient shorthand).
 - s.1(3): P is not to be treated as unable to make a decision unless all practicable steps to help him to do so have been taken without success.
 - s.1(4): a person is not to be treated as unable to make a decision merely because he makes an unwise decision.
 - s.1(5): an act done, or decision made, under the MCA for or on behalf of a person who lacks capacity must be done, or made, in his best interests.
 - s.1(6): before the act is done, or the decision is made, regard must be had to whether the purpose for which it is needed can be as effectively achieved in a way that is less restrictive of the person's rights and freedom of action.
4. We set out the principles relating to capacity because it cannot be emphasised enough that all practicable steps must be taken to support a person to take their own decisions before any question of best interests arise. In other words, the better the application of the MCA, the fewer best interests decisions will be required. In many respects, having to determine someone's best interests should be seen as a failure: a failure to enable the person to decide for themselves.

C: Best interests assessment as a process

5. 'Best interests' is – deliberately – not defined in the MCA 2005. However, s.4 sets out a series of matters that must be considered whenever a person is determining what is in P's best interests. It is extremely important to recognise that the MCA does not specify what is in the person's best interests. Rather, it sets down a process by which that conclusion should be reached. In other words, it is possible for two individuals conscientiously to apply the s.4 'checklist' and to come to different views as to where P's best interests lie; so long as both views were reasonable, both could act upon their beliefs to carry out routine acts of care and treatment safe in the knowledge that they were protected from liability under s.5 MCA 2005.³
6. Assessing best interests is therefore a process. It recognises that the fact that a person lacks decision-making capacity is not an "off-switch" for their rights and freedoms.⁴ It is critically important, also, to understand that the purpose of the process is to arrive at the decision that health

³ So long as, if those acts amounted to restraint, they also satisfied the additional requirements that are imposed by s.6 MCA 2005 – i.e. that the act is necessary and proportionate to the likelihood of P suffering harm and the seriousness of that harm.

⁴ *Wye Valley NHS Trust v Mr B* [2015] EWCOP 60 at paragraph 11. Hyperlinks in this Guidance Note are to the case comments in the database maintained by the editors of the [39 Essex Chambers Mental Capacity Law Report](#). For further useful resources, see Section G below.

and social professionals reasonably believe is the right decision for the person themselves, as an individual human being⁵ – not the decision that best fits with the outcome that the professionals desire. As the Supreme Court emphasised in *Aintree University NHS Hospitals Trust v James*⁶ (a medical treatment case) “[t]he purpose of the best interests test is to consider matters from the patient’s point of view.” As we discuss at paragraphs 16 and 17 below, this does not always mean doing what the person would have done (if this can be determined) but their wishes, feelings, beliefs and values must always be central to the process.

7. We emphasise at the outset the following key points as regards the **process** of best interests decision-making:
- (1) What will be required in any given case will depend upon the urgency and gravity of the situation. As the Court of Appeal has emphasised, the defence afforded to health and social care professionals delivering routine acts of care and treatment⁷ is “*pervaded by the concepts of reasonableness, practicability and appropriateness.*”⁸ What will be required to have a reasonable belief as to a person’s best interests in the context of an A&E department at 3:00 am will be very different to what may be required in the context of a decision whether an elderly person with dementia should move from their home of 60 years into a care home;
 - (2) Proper best interests decision-making is a matter of good governance, requiring identification of who is responsible for coordinating the process and (if different) who is responsible for implementing any decision that is taken;⁹
 - (3) Best interests decision-making is an ongoing process, requiring review both on a regular basis and whenever a material factor emerges which might change the calculus. This is particularly so if the initial decision was taken at speed on the basis of limited information;
 - (4) Even if implementing a decision may challenge your conscience, you are still obliged to undertake the process of consideration of what course of action is in the best interests of the person;¹⁰
 - (5) You must always be alive to the potential for the situation to be one that cannot be resolved without the assistance of the Court of Protection, the most obvious being because a true consensus cannot be achieved or because of the nature of the interference.

D: The checklist

8. Section 4 MCA contains a non-exhaustive checklist of factors which can be summarised as

⁵ *Aintree University Hospitals NHS Foundation Trust v James and others* [2014] UKSC 67 at paragraph 45.

⁶ [2014] UKSC 67 at paragraph 45.

⁷ Under s.5 MCA 2005 (in some cases read together with s.6).

⁸ *Commissioner of Police for the Metropolis v ZH* [2013] EWCA Civ 69 at paragraph 40.

⁹ *North West London Clinical Commissioning Group v GU* [2021] EWCOP 59.

¹⁰ *North West London Clinical Commissioning Group v GU* [2021] EWCOP 59 at paragraph 110 and also *A Clinical Commissioning Group v P (Withdrawal of CANH)* [2019] EWCOP 18.

follows.¹¹ Not all the factors in the best interests ‘checklist’ will be equally relevant to all types of decisions or actions, but they must still be considered if only to be disregarded as irrelevant to that particular situation.

Equal consideration and non-discrimination

9. The person determining best interests must not make assumptions about someone’s best interests merely on the basis of their age or appearance, condition or an aspect of their behaviour. It is all too easy, for instance, to proceed on the basis of unconscious assumptions about the extent to which it is appropriate to “allow” people with learning disability to take risks.

All relevant circumstances

10. Try to identify all the issues and circumstances relating to the decision in question which are most relevant to the person who lacks capacity to make that decision. As part of the capacity assessment, the person determining best interests should already have identified all the salient details of the decision which, because of incapacity, now falls to be made.

Regaining capacity

11. Consider whether the person is likely to regain capacity (e.g. after receiving medical treatment). If so, can the decision or action wait until then? If it can, do not make a best interests decision or take any steps now. There is no need to do so.

Permitting and encouraging participation

12. “No decision about me without me” rightly encapsulates this point. Do whatever is reasonably practicable to permit and encourage the person to participate, or to improve their ability to participate, as fully as possible in any act done or any decision affecting them. The word ‘permit’ here is problematic (although it appears in the MCA), because it suggests that this is something being gifted by others. Instead, the focus should be on supporting P to participate as a vitally important part of the process. The duty also extends to improving the person’s ability to participate as well. And, of course, in some situations, you may find that the very process of doing this in fact leads you to realise that they do, in fact, have the capacity to make their own decision.

The person’s wishes, feelings, beliefs and values

13. Involving the person and their supporters ought to reveal these considerations; their importance cannot be overestimated. Do whatever you can to find out:
 - The person’s past and present wishes and feelings – both current views and whether any relevant views have been expressed in the past, either verbally, in writing or through behaviour or habits. Remember that a person’s wishes are not necessarily the same as their feelings, and that a person who may not be able to express clear wishes may nonetheless be able to

¹¹ This section draws on chapter 3 of the 5th edition of the Law Society/British Medical Association “*Assessment of Mental Capacity*” (2022), edited by Alex.

show very clear feelings about a situation;¹²

- Any beliefs and values (e.g. religious, cultural, moral or political) that would be likely to influence the decision in question.
- Any other factors the person would be likely to consider if able to do so (this could include the impact of the decision on others¹³).

14. It is extremely important in this process to take all practicable steps to assist the person concerned in expressing their wishes and feelings (and to document those steps).

15. Those who know us are often the best source of information. But it may not always be possible to identify reliable wishes and feelings,¹⁴ and it is very important not to ‘make up’ wishes and feelings out of a misplaced desire to construct a decision around them.¹⁵ It may also be the case that a person’s past wishes and feelings may be radically different to those that they now demonstrate.¹⁶ However, as Lady Hale emphasised: *“insofar as it is possible to ascertain the [person’s] wishes and feelings, his beliefs and values or the things which were important to him, it is those which should be taken into account because they are a component in making the choice which is right for him as an individual human being.”*¹⁷ Or, as Peter Jackson J has put it: *“[t]o state the obvious, the wishes and feelings, beliefs and values of people with a mental disability are as important to them as they are to anyone else, and may even be more important.”*

16. The precise weight to be placed upon a person’s wishes and feelings will vary, and depend upon issues such as their degree of incapacity, the strength and consistency of those views, the possible impact of not giving effect to them, how far they can be sensibly implemented, and the extent to which they can be properly accommodated within the overall best interests assessment.¹⁸ It remains a matter of some debate, in particular where the person’s reliably identifiable wishes and feelings suggest a course of action that would be profoundly risky for them.¹⁹ The test under the MCA 2005 is not a purely subjective *“what P would have done test,”*²⁰ but if this can be ascertained

¹² A point made strongly by the Court of Appeal in *Re AB (Termination)* [2019] EWCA Civ 1215 at paragraph 76.

¹³ A good example of this is *David Ross v A* [2015] EWCOP 46, where Senior Judge Lush authorised the payment of P’s brother’s school fees from P’s clinical negligence award in circumstances where it was clear that P’s wellbeing depended in large part upon the wellbeing of her family as a whole.

¹⁴ A good example being *Secretary of State for the Home Department v Skripal* [2018] EWCOP 6 where Williams J had to consider whether it was in the best interests of two seriously ill Russian nationals to have blood samples taken and medical records accessed; there was no evidence of their past or present wishes or feelings regarding the issue at hand. This case was ultimately resolved by reference to the guidance in the statutory Code of Practice to “the duties of a responsible citizen” as a factor that a person might take into account if they were able to.

¹⁵ See, for instance, *Abertawe Bro Morgannwg University Local Health Board v RY & Anor* [2017] EWCOP 2, where Hayden J considered that the evidence of P’s wishes and feelings given by his daughter was unreliable as they reflected, in reality, what the daughter wished to happen.

¹⁶ See, for discussion of this, Alex’s article, *‘When past and present wishes collide: the theory, the practice and the future’* (2015) *Elder Law Journal* 132, available [here](#).

¹⁷ *Aintree University NHS Hospitals Trust v James* [2014] UKSC 67 at paragraph 45.

¹⁸ *ITW v Z, M & Various Charities* [2009] EWHC 2525 (Fam).

¹⁹ For more detail on this debate, see the article by Alex and Cressida Auckland *‘More Presumptions Please, Wishes, Feelings and Best Interests Decision-Making’* (2015) *Elder Law Journal* 293, also available [here](#).

²⁰ *Briggs v Briggs (No 2)* [2016] EWCOP 53.

it is at least an important starting point as to best interests. It is clear that, at least as regards medical treatment, the weight to be attached to the reliably ascertainable views of P should be given very substantial, if not determinative, weight.²¹ As the Court of Appeal has put it:

*part of the underlying ethos of the Mental Capacity Act 2005 is that those making decisions for people who may be lacking capacity must respect and maximise that person's individuality and autonomy to the greatest possible extent. In order to achieve this aim, a person's wishes and feelings not only require consideration, but can be determinative, even if they lack capacity.*²²

17. We suggest that it is (at a minimum) good practice²³ that where it is possible to identify a course of action that the person would have taken had they had capacity, then any departure from that course of action must be justified by the health and social professionals involved. The greater the departure, the more compelling must be the reason for so doing.²⁴
18. There may well be situations in which it is clear that what P wants is not available. As the Supreme Court made clear in *Aintree v James*²⁵ and *N v ACCG*,²⁶ a person lacking capacity is not in a better position than a person with such capacity. If the option would not be available for the person even if they had capacity and were demanding it, there is no requirement that it be put on the table by way of a best interests decision-making process. This is the position both in the context of social care and medical treatment.²⁷ We address this further in Section F below.

The views of other people

19. Consult other people, if it is practicable and appropriate to do so, for their views about the person's best interests and, in particular, to see if they have any relevant information about the person's

²¹ See, for instance, both the *Briggs* case, concerning maintaining life-sustaining treatment and *B v D* [2017] EWCOP 15, concerning experimental stem cell treatment. Hayden J in *Barnsley Hospital NHS Foundation Trust v MSP* [2020] EWCOP 26 (concerning life-sustaining treatment) endorsed the submission that: "the authorities are clear: the judge must seek to arrive at his objective assessment of whether continuation of life sustaining treatment is in **this** patient's best interests. However, those interests must be seen through the prism of the subjective position of the patient" (paragraph 33, emphasis in the original). See also *Manchester University NHS Foundation Trust v William Verden* [2022] EWCOP 9 where, in deciding that a transplant was in his best interests, the judge took a P-centric view, which valued Mr Verden's autistic perspective.

²² *Re AB (Termination)* [2019] EWCA Civ 1215 at paragraph 71.

²³ Indeed, it is arguable that this is required by Article 8 of the European Convention on Human Rights as an aspect of the requirement to respect the person's right to autonomy, a right that they do not lose on the loss of decision-making capacity: see *A Local Authority v E & Ors* [2012] EWHC 1639 (COP) at paragraphs 124 and 125. Applying conventional principles, any interference with a person's right to respect for their autonomy must be justified on the basis that it is necessary and proportionate.

²⁴ To see how the Court of Protection has approached decision-making where the person's wishes and feelings are considered to have been reliably ascertainable, see the article by Alex and Cressida Auckland 'More Presumptions Please, Wishes, Feelings and Best Interests Decision-Making' (2015) *Elder Law Journal* 293, also available [here](#), and the also the article by Alex and Michal Friedman, 'Best interests, wishes and feelings and the Court of Protection 2015-2020,' (2020) *Journal of Elder Law and Capacity* 35, also available [here](#)

²⁵ At paragraph 45.

²⁶ [2017] UKSC 22.

²⁷ See, in the medical treatment context, *Re RW* [2018] EWCA Civ 1067.

wishes, feelings, beliefs or values.²⁸ A failure to consult where it is practicable and appropriate will mean that the decision-maker (and others) cannot then rely upon the defence in s.5 MCA 2005.²⁹

20. In particular, s.4(7) makes clear that it is necessary (if practicable and appropriate) to consult:

- anyone previously named by the person as someone to be consulted on the decision in question or matters of a similar kind;
- anyone engaged in caring for the person, or close relatives, friends or others who take an interest in the person's welfare;
- any attorney under a Lasting or Enduring Power of Attorney made by the person;³⁰
- any deputy appointed by the Court of Protection to make decisions for the person.³¹

21. If nobody fits into the above categories, then an Independent Mental Capacity Advocate must be consulted for serious medical treatment and significant change of accommodation decisions.

22. There is (now old) case law in the field of property and affairs to the effect that consultation is not necessary where it would be unduly onerous, contentious, futile or serve no useful purpose.³² In practice, however, the circumstances in which it is neither practicable nor appropriate to consult with family members and carers are likely to be extremely limited. If a decision is made that a particular individual should not be consulted there should be clear reasons identifying why – and such a decision is always likely to be susceptible to challenge.

23. In the process of consulting, be aware of the person's right to confidentiality – not everyone needs to know everything. Conversely, it is important that the person being consulted with is given enough information to be able sensibly to take part in the consultation, and (to allay concerns about the GDPR), it is clear that the disclosure of such information as is strictly necessary to enable consultation is lawful as processing required to comply with a legal obligation (i.e. s.4(7) MCA 2005).

Life-sustaining treatment

24. Where the decision concerns the provision or withdrawal of life-sustaining treatment (defined in the MCA as being treatment which a person providing healthcare regards as necessary to sustain

²⁸ *Aintree v James* at paragraph 39 – the person undertaking the assessment “*must consult others who are looking after him or interested in his welfare, in particular for their view of what his attitude would be*” (emphasis added).

²⁹ *Winspear v City Hospitals Sunderland NHS Foundation Trust* [2015] EWHC 3250 (QB).

³⁰ Note, if the decision is one within the scope of the authority of the attorney, then they are the decision-maker (see Section G) – if it is not within the scope of their authority, or they decline to make the decision, then there is still a duty to consult them.

³¹ Note, if the decision is one within the scope of the authority of the deputy, then they are the decision-maker (see Section G) – if it is not within the scope of their authority, or they decline to make the decision, then there is still a duty to consult them.

³² *Re Allen*, 2009 - an unreported decision of Senior Judge Lush (Case Number 1166192).

life³³), the person determining whether the treatment is in the best interests of someone who lacks capacity to decide must not be motivated by a desire to bring about the individual's death.³⁴

25. Whether a treatment is 'life-sustaining' depends not only on the type of treatment, but also on the particular circumstances in which it may be prescribed. For example, in some situations giving antibiotics may be life-sustaining, whereas in other circumstances antibiotics are used to treat a non-life-threatening condition. It is up to the doctor or healthcare professional providing treatment to assess whether the treatment is life-sustaining in each particular situation.

26. It is also up to the doctor or healthcare professional in each situation to decide, first, whether the life-sustaining treatment in question is in fact on offer (see further section F):

- In some cases, there is no prospect that the treatment could achieve its physiological aim.
- Some treatments cannot be provided for clinical reasons: for instance, it might not be physically possible to reinsert a feeding tube for a person being fed by clinically assisted nutrition and hydration.
- Some treatments may be covered by specific policies: for instance, a hospital may have a policy that antibiotics cannot be used in certain situations because of the risk of antibiotic resistance. Or a particular drug may not be on offer because it does not meet national commissioning criteria.
- There may be some other reason why in the specific circumstances of the patient's case why the treatment is not clinically indicated.

27. In deciding whether a treatment is on offer, the treating doctor should take into account any statement in advance made by the patient in the same way as a request made by the patient who has capacity to make such decisions.

28. If the treatment is not on offer, the treating doctor cannot be required by this Act to provide it.³⁵ There may well be other routes to resolve any dispute that may arise in consequence of the decision not to offer the treatment, such as judicial review, but they fall outside the scope of this Act, and cannot be resolved by the Court of Protection.

29. If the treatment is in principle on offer, then the decision will need to be made as to whether it is in the patient's best interests to give it. Alongside the guidance in the Code of Practice, doctors and other staff should refer to relevant professional guidance for the **process** of making the decision,³⁶ including the need (for instance) for a second opinion.

30. In making a best interests decision about giving or continuing life-sustaining treatment, there is

³³ s.4(10) MCA 2005. For a summary of relevant legal principles regarding the withdrawal of clinically assisted nutrition and hydration, see *NHS NW London ICB* [2024] EWCOP 35 at paragraphs 38-51.

³⁴ s.4(5) MCA 2005.

³⁵ *Aintree University Hospitals NHS Foundation Trust v James* [2013] UKSC 67 at paragraph 18.

³⁶ In the case of CANH decisions, the BMA/RCP guidance available [here](#). See also the RCP guidance *Prolonged disorders of consciousness following sudden onset brain injury: national clinical guidelines* (February 2020).

always a strong presumption that it will be in the patient's best interests to prolong his or her life, and the decision-maker must not be motivated by a desire to bring about the person's death for whatever reason, even if this is from a sense of compassion.

31. However, the strong presumption in favour of prolonging life can be displaced where:

- There is clear evidence that the person would not want the treatment in question in the circumstances that have arisen;
- The treatment itself would be overly burdensome for the patient, in particular by reference to what is known about whether it is more important to the patient to be kept alive at all costs or to be kept comfortable;
- There is no prospect that the treatment will return the patient to a state of a quality of life that the **patient** would regard as worthwhile. The important viewpoint is that of the patient, not of the doctors or healthcare professionals.

32. If at the end of the process there is agreement that it is not in the patient's best interests to give or continue the treatment, the life-sustaining treatment should either be withheld or stopped, as to do otherwise would be to act unlawfully. There is no need in such a case to obtain the authorisation of the Court of Protection before doing so. However, if at the end of the process, it is apparent that the way forward is finely balanced, or there is a difference of medical opinion, or a lack of agreement to a proposed course of action from those with an interest in the patient's welfare, an application should be made to the Court of Protection.³⁷

33. Decisions in relation to life-sustaining treatment should be kept under review. That the decision was taken to start a life-sustaining treatment because this was in the patient's best interests does not mean that it will continue indefinitely to be in their best interests. How often the review will be required will depend on the nature of the patient's case.

Harm to others

34. The checklist does not include express reference to consideration of the potential that what you can identify P would wish to do might cause harm to others. However, the courts have interpreted the best interests test within s.4 as capable of encompassing such consideration, at least so long as it is possible to identify that P would also suffer in consequence. The courts have, for instance, identified that it could be in the best interests of a person for steps to be taken to minimise the chances that they carry out an act which might attract reprisals, give rise to criminal prosecution,

³⁷ *NHS Trust v Y* [2018] UKSC 46 at paragraph 125 and the Serious Medical Treatment Guidance issued by the Vice-President of the Court of Protection, Hayden J, in January 2020 ([2020] EWCOP 2). That Guidance also identified as a situation requiring a court application a situation where there "is a potential conflict of interest on the part of those involved in the decision-making process." It is suggested that this means a conflict that cannot appropriately be managed by those involved in the decision-making process – medical practitioners being well-versed in dealing with potential conflicts. For practical guidance in managing such conflicts in the context of making decisions about life-sustaining treatment, see pages 116-8 of the RCP Guidance *Prolonged disorders of consciousness following sudden onset brain injury: national clinical guidelines* (February 2020).

or bring about their hospitalisation under the Mental Health Act 1983.³⁸ In the context of considering decision-making capacity, the Supreme Court³⁹ has also emphasised that, whilst the Court of Protection's "*principal responsibility is towards P, it is part of the wider system of justice which exists to protect society as a whole.*"⁴⁰

35. It is, however, important to emphasise that the Court of Protection may well have greater powers to address what are, in truth, public protection cases than do those relying either on the defence under s.5 MCA 2005 or considering questions of deprivation of liberty through the prism of the Deprivation of Liberty Safeguards. If any steps are to be taken either to restrain the person or deprive them of their liberty, a person acting without court authority can only do so if they can properly say that their actions are necessary and proportionate to the likelihood that the person, themselves, would suffer harm, and the seriousness of that harm.⁴¹
36. You are therefore **very strongly advised** to consider seeking legal advice if you are involved in decision-making where you, or anyone else involved, identifies that the primary purpose of the relevant intervention or measure is to protect other people.

E: Applying the checklist and documenting the decision

37. In assessing (and determining) where someone's best interests lie, the critical first step is to identify what the decision in question actually involves. This should already be clear when capacity was assessed. This means that it will be necessary to identify what options are actually available to P. It may, sometimes, not be possible to identify all those options before the assessment process starts (because it may be that a further option becomes clear during the process of assessment); however, a lack of sufficient clarity before the assessment process begins is likely to lead to confusion on the part of all concerned.
38. Having identified – provisionally – each of the options that are on the table, and having taken the steps necessary to identify (for instance) P's wishes, feelings, values and beliefs, it can sometimes be helpful to draw up a balance-sheet of the benefits and risks or disadvantages to P of each of those options.⁴² It is often easiest to do this in table form, or using bullet points, so that the reader can see the issues and compare the various options under consideration.
39. It is important to note that some judges have found the balance sheet approach unhelpful as "[i]t does not really accommodate the enormity of the conflicting principles which are conceptually divergent" and is sometimes "rather like a reading a map without contours, because different factors plainly weigh disproportionately."⁴³ It can sometimes feel like a "comparison of apples and pears and trying in the context of it to strike the best interests with as broad a view of those interests as it is

³⁸ See *Birmingham City Council v SR* [2019] EWCOP 28 at paragraph 41, citing Moor J in *Re ZZ* [2013] COPLR 463.

³⁹ *A Local Authority v JB* [2021] UKSC 52.

⁴⁰ *A Local Authority v JB* [2021] UKSC 52 at paragraph 93.

⁴¹ See s.6(3) MCA 2005 (restraint) and paragraph 16 of Schedule A1 (deprivation of liberty). This limitation will also apply when the Liberty Protection Safeguards come into force in due course (see paragraph 22 of Schedule AA1). The Court of Protection is not bound by these statutory limitations.

⁴² Following the approach identified by Thorpe LJ in *Re A* [2000] 1 FLR 549 at 560.

⁴³ *NHS Foundation Trust v QZ* [2017] EWCOP 11 at paragraphs 25 and 28).

possible to do."⁴⁴ It is therefore always important to remember that the use of balance sheet should be a tool to help you develop your decision, rather than a substitute for thinking carefully about it.⁴⁵

40. For each option, it can be very helpful to set out (with reasons):
 - a. The risks and benefits to P;
 - b. The likelihood of those risk and benefits occurring;
 - c. The relative seriousness and/or importance of the risk and benefits to P.
41. Don't forget to include practical implications for P as well as less tangible factors such as relationships with family members and care home staff.
42. It is extremely important to be clear that it is possible for there to be many apparent risks to P of a particular course of action and only one benefit, but that that benefit is of overriding importance. Such a benefit is sometimes called the factor of "magnetic importance."⁴⁶
43. Having decided that certain risks are worth taking in P's best interests, or that certain disadvantages are outweighed by benefits, it is important to show that you have considered what could be done to reduce these risks or disadvantages and set out detailed plans for dealing with them. This might include additional care or staff support for particular periods of time, or the provision of financial assistance to ensure that relationships can continue.
44. Where there is the prospect that a proposed option may fail in the short or medium term, there must be thought given to what will happen in those circumstances, so as to minimise the chances that hasty and off-the-cuff decisions will not suddenly be required, to the possible detriment of P.
45. It should be noted that it may well be that the process of carrying out the assessment of the risks and benefits will show either that an option previously thought to be available is no longer available or that an option that had previously ruled out becomes available. If so, it is vital that the best interests analysis is revisited to take account of the options as they now stand.
46. Although it may seem clear in light of the analysis of benefits and disadvantages, it is helpful to set out separately a conclusion about which option you consider to be in P's best interests and why. This is particularly important where there is a dispute and where the option you prefer entails significant disadvantages to P, such as a loss of independence, intrusion into a longstanding relationship, or inevitable distress caused by a change of environment. In such a case, it is also important to be clear why no less restrictive course can be chosen so as to comply with the principle set down in s.1(6) MCA 2005.
47. Making sure that you have clearly identified in narrative form at the end in a separate conclusion

⁴⁴ Re GM; FP v GM and A Health Board [2011] EWHC 2778 (COP) at paragraph 24).

⁴⁵ As Baker J (as he then was put it), it is should be an "an aide memoire of the key factors and how they match up against each other and as a route to judgment rather than a substitution for the judgment itself" (B v D [2017] EWCOP 15 at paragraph 55).

⁴⁶ See, for instance, Re M, ITW v Z, M and Others [2009] EWHC 2525 (Fam).

why the particular option you have identified is in P's best interests can help make sure that you do not fall into the trap of using the balance sheet as a substitute for your decision-making, rather than a tool to make sure you have gone about it correctly.

48. If actions are going to be taken in consequence of the decision which mean that P is going to be restricted or deprived of their liberty, consider whether how those carrying out those actions can act lawfully, which means considering:
- a. In the context of restraint so as to enable an act of care or treatment, the additional requirements set out in s.6 MCA 2005 – in particular, the likelihood and seriousness of the harm that P would suffer if the restraint is not carried out;
 - b. Where the actions will go beyond restraint (i.e. a restriction of the person's liberty) to a deprivation of their liberty, what framework will be used to authorise that deprivation of liberty.⁴⁷ Depending upon the circumstances, this may be the Deprivation of Liberty Safeguards, bringing about hospital admission under the Mental Health Act 1983, or applying to court for an order. It is very important that, wherever possible, steps are taken to put in place the relevant authority **before** the actions are taken. It is also important to note that an attorney, deputy or local authority (for those under 18 subject to a care order) cannot authorise a deprivation of liberty (whether by agreeing to the steps on the person's behalf or otherwise).
49. Best interests meetings can be useful in contexts where the decisions are complex or involve serious consequences for P. However, there is no statutory requirement that they are held, and you should always consider whether a meeting is the best way in which to make sure that all the relevant information is obtained and views expressed. It can, for instance, be easier for family members to provide relevant information about the person by way of a written statement rather than trying to relay everything in a meeting.
50. If a meeting is held, it is important that a detailed record is taken, summarising all the information exchanged and clearly documenting the decisions made. A draft of the record should be circulated so that factual accuracy can be checked.
51. Practical guidance in relation to making decisions, and the process of recording decision-making in relation to clinically assisted nutrition and hydration, but also of wider application, can be found in the guidance published by the BMA/RCP (endorsed by the GMC), available [here](#) – see, in particular, appendix 1.

F: Wider questions

52. In this section, we address two wider questions that regularly cause confusion in the context of the assessment of best interests:

⁴⁷ The line between restriction upon and deprivation of liberty is not always easy to identify – it is set out in more detail in the Law Society's [Practical Guide](#) to identifying a deprivation of liberty at paragraph 2.19. The concept of deprivation of liberty also applies somewhat differently in the hospital setting, as we discuss in our guide [here](#).

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- Who determines best interests?
 - When is a decision not a best interests decision?

Who determines best interests?

53. In the Code of Practice, and in everyday use, the term “decision-maker” is frequently used. However, in general, it is important to understand that the Act does not identify any formal decision-makers. The exceptions are where:

- The person has made a valid advance decision to refuse treatment which applies to the treatment in question. In law, the effect is that the person is deciding, at that point, not to consent to the treatment starting or being continued. Their decision cannot be overridden because others do not think it is in their best interests;
- If a Lasting Power of Attorney or Enduring Power of Attorney has been made and registered, or a deputy has been appointed under a court order, then the attorney or deputy will be the decision-maker for decisions within the scope of their authority;⁴⁸
- The Court of Protection makes the decision on behalf of the person.

54. In every other case, the Act does not say that any specific person or type of person is the decision-maker. Parliament’s intention was that, wherever possible, a decision as to what is in the best interests of a person unable to take the relevant decision would be reached informally and collaboratively between those involved in their care or interested in their welfare, whether that be paid/professional or unpaid. This means that:

- If a hospital has put someone down in the patient records as their ‘next of kin’, this does not mean that person has any legal right to make any decision on their behalf, but should of course be consulted if it is appropriate and practicable to do so;
- A professional does not have a right to make the decision on behalf of the person simply because they occupy a particular position.

55. However, it still makes sense to think of a “decision-maker” because of the way in which the Act works.

56. Anyone who wants to carry out an act in connection with the care or treatment of another will only be protected from criminal and civil liability under s.5 MCA 2005 if they reasonably believe that the person lacks capacity to make the relevant decision and that the action to be taken is in the

⁴⁸ If the attorney cannot make the decision (for instance because an attorney is overwhelmed at the idea of refusing life-sustaining treatment on behalf of the person), then decision-making should not stop, but the “decision-maker” will be identified following the process set out in the paragraph below, and the attorney should be consulted. Where a deputy feels that they cannot make the decision, it is suggested that this is a situation where the court should be involved wherever possible because they have specifically been appointed by the court to have the authority to make decisions on behalf of the person.

person's best interests.

57. In some cases, the person who is going to carry out the act could be thought of as “the decision-maker” because they are having to decide whether they have the necessary reasonable belief to be legally protected by the defence to liability. For instance:

- A GP taking a blood sample from a patient who they reasonably believe to lack capacity to consent would be the decision-maker as to whether taking that blood is in their patient's best interests.
- The paid carer who has to decide whether to step in to intervene to prevent a person with dementia from injuring themselves will have to decide there and then whether they reasonably believe that the person lacks capacity and that the step is in their best interests (and, if it amounts to restraint, whether the additional conditions of necessity and proportionality are met).

58. In other cases, the person actually carrying out the act will be acting on the direction or under the supervision of another, or subject to a plan drawn up by someone else. In each case, the person will, themselves, have to be satisfied that they are acting in the best interests of the individual before carrying out the act, but are likely to be relying upon the views set down in the plan. In that case, it will be the person who is responsible for the plan who could be thought of as “the decision-maker.” In the hospital context, for instance, the consultant in charge of the patient's care should be thought of as the decision-maker.⁴⁹

59. In any such situation, especially if there are different staff involved in the person's care from different organisations, it is important that there is one person who is identified as having the responsibility for the coordination of the process to determine what is in the individual's best interests. This may be the person who can be seen as the “decision-maker” in the way set out above, but in some cases, it could be more appropriate for that person to delegate this task to someone who has the right set of skills to facilitate the process of considering all the matters set out under the Act.

60. In all cases involving an organisation or a public body there must, however, ultimately be one person who is prepared to take responsibility on behalf of that organisation or body for the conclusion that the step being taken is in the best interests of the individual concerned. That does not mean that they have the **right** to take that decision, but simply that they are accountable for it. The importance of accountability and of approaching the process of best interests as an aspect of good governance was strongly emphasised by Hayden J in *North West London Clinical*

⁴⁹ See in this regard the observation of Hayden J in *North West London Clinical Commissioning Group v GU* [2021] EWCOP 59 at paragraph 98 that:

the judgment in the Supreme Court in [NHS Trust v Y [2018] UKSC 46] and the available guidance make it pellucidly clear that the person responsible for making decisions in this sphere, where P lacks capacity, is the individual with overall responsibility for the patient's care, as part of their clinical responsibility to ensure that treatment provided is in the patient's best interests. This will usually be a consultant or general practitioner.

Commissioning Group v GU [2021] EWCOP 59.

61. Where there is a dispute as to where a person's best interests lie (or where health or social care professionals have reason to doubt that an attorney or a deputy is making decisions on their behalf in their best interests), the only place to get an authoritative determination of where those best interests lie is in the Court of Protection.
62. In the context of authorising deprivations of liberty under Schedule A1 to the MCA 2005 ('DOLS'), Parliament has given a specific role to both best interests assessors and authorisers to consider where the person's best interests lie. This is a particular – but very important – aspect of best interests decision-making because neither the best interests assessor nor the authoriser will actually be involved in the delivery of care and treatment to the person concerned. Rather, their task is to assess whether the 'best interests plus' test set down in DOLS is met⁵⁰ as part of the determination of whether authority should be granted to a managing authority to deprive the person of their liberty.⁵¹ A DoLS authorisation does not then authorise the actual care or treatment; it merely provides safeguards for the overarching arrangements that deprive liberty. The actual delivery of care or treatment on a day-to-day basis is governed by the best interests process described above.

When is a decision not a best interests decision?

63. It is critically important that health and social care professionals are clear that not all decisions involving a person lacking capacity are, in fact, best interests decisions.⁵² In almost all cases involving either the delivery of medical care or the provision of social services there will be two stages:
- a. A decision by the health or social care professionals as to what options to offer, taking into account the relevant duties upon those professionals (for instance, in the case of social care professionals in England, the duties imposed upon the local authority upon whose behalf they act to assess and meet eligible needs by the Care Act 2014). This is not a best interests decision because it is not a decision that the person themselves would take if they had capacity;
 - b. A best interests decision can then be reached by the collaborative process identified above on the person's behalf as to which option to accept.
64. In practice, there may be some blurring of these stages. For instance, the courts have made it very clear that doctors must be extremely careful when deciding what treatments to offer (or not to offer) not to be unduly swayed by their value judgments as to the quality of the patient's life.⁵³ In

⁵⁰ It is 'best interests plus' because the question is not merely whether the deprivation of liberty is in the person's best interests, but also whether it is necessary and proportionate for them to be deprived of their liberty (having regard to the likelihood and seriousness of the harm that they would suffer otherwise): see paragraph 16 of Schedule A1. See also 'risk of harm to others' above.

⁵¹ See Charles J in *Re NRA & Ors* [2015] EWCOP 59 at paragraphs 64-68.

⁵² See the decision of the Supreme Court in *N v ACCG* [2017] UKSC 22.

⁵³ See, for instance *Aintree University Hospitals NHS Foundation Trust v James and others* [2013] UKSC 67.

the social care context, professionals must also be very careful that, by adopting too cautious an approach to risk, they do not thereby inadvertently render the resulting package of care so expensive that it becomes unavailable. Put another way, it can be very easy inadvertently for risk aversion to become self-fulfilling: being insufficiently accepting of potential risks faced at home by a service user with (say) learning disabilities could then lead to a conclusion that they require 24 hour care. Such 24 hour care would, inevitably, be significantly more expensive than a placement in a care home; the inevitable consequence would then be that only the care home would be on offer,⁵⁴ such that the available options between which a choice could be made on the service user's behalf would have been unduly constrained.

65. Ultimately, however, there will be some decisions that are those for professionals to take as representatives of the relevant public bodies upon whose behalf they act in the discharge of the powers and duties of that body. Those are not best interests decisions, and meetings where such decisions are considered and reached are not best interests meetings. In practice, a failure to be clear as to this both in conversations with others (in particular family members) and in the context of best interests assessment is likely to lead to confusion. The courts are increasingly likely to be severe in their criticism where such confusion has led to unnecessary proceedings before the Court of Protection in circumstances where, in fact, there was never more than one option on the table, and the real location for any challenge should have been the Administrative Court, challenging the funding decisions.
66. That having been said, when matters are before the court, the Supreme Court made clear in *N v ACCG* that robust case management by the Court of Protection "*does not mean that a care provider or funder can pre-empt the court's proceedings by refusing to contemplate changes to the care plan. The court can always ask itself what useful purpose continuing the proceedings, or taking a particular step in them, will serve but that is for the court, not the parties, to decide*".⁵⁵

G: Useful resources

67. Useful free websites include:

- www.39essex.com/resources-and-training/mental-capacity-law – database of guidance notes (including as to capacity assessment) case summaries and case comments from the monthly 39 Essex Chambers Mental Capacity Law Report, to which a free subscription can be obtained by emailing marketing@39essex.com.
- www.mclap.org.uk – website set up by Alex with forums, papers and other resources with a view to enabling professionals of all hues to 'do' the MCA 2005 better.
- www.lpslaw.co.uk – a website set up by Neil which includes videos, papers and other materials (most of them free) relating both to the Liberty Protection Safeguards and the MCA 2005 more

⁵⁴ Where two options both properly meet a person's social care needs, a public body may take into account that one costs less than another: *McDonald v Royal Borough of Kensington & Chelsea* [2011] UKSC 33.

⁵⁵ *N v ACCG* at paragraph 43.

widely.

- www.mentalhealthlawonline.co.uk – extensive site containing legislation, case transcripts and other useful material relating to both the Mental Capacity Act 2005 and Mental Health Act 1983. It has transcripts for more Court of Protection cases than any other site (including subscription-only sites), as well as an extremely useful discussion list.
- <https://www.scie.org.uk/mca/directory/> - the Social Care Institute of Excellence database of materials relating to the MCA.

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